F.Y.I.

from the Policy Unit
FYI-414
Date: August 25, 2023

SUBJECT: Frequently Asked Questions (FAQ) Updates to The PORT

Please contact the Policy Unit if you have any questions regarding these or any other changes at
DCSSPOLICYQUESTIONS @azdes.gov

The Policy Unit would like to inform staff of updates to The PORT regarding COVID-19 related measures. All FAQs regarding COVID-19 programs and benefits affecting child support customers in the *Frequently Asked Questions* section of The PORT have now been removed and archived.

The 939 COVID-19 NON COOP/NEC FOR NEXT ACTION closure code has also been removed from Closure procedures and is no longer considered a valid closure code. Although the state's COVID-19 Declaration of Emergency was terminated on March 30, 2022, some programs were extended and terminated over time.

A new Central Registry FAQ was recently added to The PORT and all administrations are encouraged to submit new FAQs to Policy for specific areas to be addressed in The PORT. Please send FAQ submissions to DCSSPolicyQuestions@azdes.gov.